

## Business Plan 2010-2011

No.	Strategic objective	Milestones	Lead person or group	Timescale for completion
1	Good governance with meaningful performance indicators that hold agencies to account for their safeguarding responsibilities	1.1 The Board continues to have the backing of all agencies for a budget that supports its business despite a context of shrinking budgets.	Finance Sub-committee	March 2011
		1.2 The Annual Report increases accountability by providing performance information on work by partner agencies and the City and Hackney Safeguarding Children Board (CHSCB) to safeguard children including comparative analysis with other safeguarding boards.	Independent Chair	April 2011
		1.3 The scrutiny and challenge role of the Children's Trust Boards and CHSCB is further refined, implemented and reviewed.	Independent Chair	January 2011
		1.4 All member agencies ensure that the Section 11 Audit is completed on time and reflects the state of safeguarding within their service.	All member agencies	March 2011
2	Service-users views inform all our work	2.1 We make the most of our relationship with the Children's Trust Boards and voluntary sector to benefit from planned and existing service-user and community engagement carried out across the partnerships and this is evidenced in at least one joint project.	Quality Assurance Sub-committee	March 2011
		2.2 The Communication Strategy is finalised and supports our interaction with professionals, service users and the community whilst raising our profile as a local safeguarding children board.	Training and Development Sub-committee	March 2011
3	Training and Workforce programme to ensure the highest level of practice across	3.1 The Board sees evidence that each agency is delivering safeguarding training to an appropriate standard to all those that require it.	Training and Development Sub-committee	March 2011
		3.2 The Board better understands the way different sectors use the multi-agency training and endorse changes to the programme to reflect their differing need.	Training and Development Sub-committee	March 2011

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	agencies including safer recruitment procedures in place.	3.3 The Board makes better use of training data to better understand whether it is improving how we work together as a partnership to safeguard children.	Training and Development Sub-committee	March 2011
		3.4 Each agency provides the Board with evidence that it is meeting its safer recruitment responsibilities and the requirements of the Independent Safeguarding Authority.	All member agencies	March 2011
4	Agency representatives are accountable to the Board on behalf of their agency and at the same time carry out their shared responsibility with other members.	<p>4.1 Chair continues the regular programme of meetings with the Chief Executive of partner agencies and their representatives, in turn these people alert the Chair to any safeguarding issues within their organisation.</p> <p>4.2 Member agencies have a shared understanding of the local thresholds in relation to risk and safeguarding and that this is evidenced in Board minutes.</p> <p>4.3 Sub-committee chairs demonstrate that they are providing effective leadership and steer to their areas of responsibility.</p> <p>4.4 Agency representatives on the Board ensure the appropriate agency member attends and takes an active role in the Board's sub-committees.</p>	<p>Independent Chair</p> <p>All member agencies</p> <p>All sub-committee chairs</p> <p>All member agencies</p>	<p>On-going</p> <p>March 2011</p> <p>March 2011</p> <p>March 2011</p>
5	The Board actively seeks out information and makes the best use of it and acts upon it where appropriate to improve safeguarding	<p>5.1 Information gained from the Quality Assurance sub-committee and relevant audits is used in a way that is meaningful to the City and Hackney.</p> <p>5.2 Themes and learning from the Child Death Overview Panel are reported annually to the Board. The Board to ensure that partner agencies act on recommendations appropriately.</p>	<p>Quality Assurance Sub-committee</p> <p>Child Death Overview Panel and Independent Chair</p>	<p>March 2011</p> <p>March 2011</p>

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6	practice.	5.3 That Serious Case Reviews are of a high standard and recognised as such by external regulators.	Serious Case Review Sub-committee	March 2011
		5.4 That Serious Case Reviews improve practice and that the Board satisfies itself that this is the case and that all recommendations are actioned within appropriate timescales.	Serious Case Review Sub-committee / Quality Assurance Sub-committee	March 2011
	The Board stays close to practice.	6.1 Board members know exactly where CHSCB stands in relation to the Government's response to Laming.	CHSCB	July 2010
		6.2 Independent Chair and Directors of Children's Services continue their rolling programme of membership reviews to ensure the Board and its sub-committees have members who can help deliver its objectives.	Independent Chair and Directors of Children's Services	March 2011
		6.3 Board members know what the 'Wicked Issues' are, particularly those that might not become apparent through Serious Case Reviews and that these issues are tackled regardless.	CHSCB	March 2011